

AMENDMENTS TO THE CLAIMS:

The listing of claims will replace all prior versions, and listings of claims in the application:

LISTING OF THE CLAIMS

1. (Currently Amended) A method for a wireless communications network to automatically suggest subscriber service changes comprising:

compiling a record of services used by the subscriber during a time period;

determining a subscriber usage metric for the time period;

comparing the subscriber usage metric to a threshold, the threshold being a new feature threshold;

detecting a trigger condition including the subscriber usage metric exceeding the threshold;

generating a service change suggestion capable of eliminating the trigger condition, wherein the service change is a new feature not subscribed to by the subscriber; and

informing the subscriber of the service change suggestion via the wireless communications network.

2. (Canceled)

3. (Canceled)

4. (Currently Amended) The method defined in claim 1 [3] further comprising repeating the step of compiling a record of services, the step of determining a subscriber usage metric and the step of comparing the subscriber usage metric to a threshold for several time periods, wherein the trigger condition includes a trend of the usage metric exceeding the threshold for a plurality of the time periods.

5. (Canceled)

6. (Currently Amended) The method defined in claim 1 [5] further comprising repeating the step of compiling a record of services, the step of determining a subscriber usage metric and the step of comparing the subscriber usage metric to a threshold for several time periods, wherein the trigger condition includes the usage metric exceeding the new feature threshold for a plurality of the time periods.

7. (Canceled)

8. (Original) The method defined in claim 1 wherein the informing step comprises:

generating an SMS message informing of the service change suggestion; and
sending the SMS message to the subscriber via the wireless communications network.

9. (Original) The method defined in claim 1 wherein the informing step comprises:

sending an automated voicemail message to the subscriber via the wireless communications network.

10. (Original) The method defined in claim 1 wherein the time period is a billing cycle.

11. (Original) The method defined in claim 1 wherein the time period is a month.

12. (Canceled)

13. (Canceled)

14. (Canceled)

15. (Canceled)

16. (Canceled)

17. (New) A method for a wireless communications network to automatically suggest subscriber service changes comprising:

compiling a record of services used by the subscriber during a time period;

determining a subscriber usage metric for the time period, wherein the subscriber usage metric includes the number incoming calls received by the subscriber while the subscriber is already using the phone;

comparing the subscriber usage metric to a threshold, the threshold being a new feature threshold;

detecting a trigger condition including the subscriber usage metric exceeding the threshold;

generating a service change suggestion capable of eliminating the trigger condition, wherein the service change is a new feature not subscribed to by the subscriber; and

informing the subscriber of the service change suggestion via the wireless communications network.

18. (New) A system for a wireless communications network to automatically suggest subscriber service changes comprising:

one or more processing nodes in the wireless network for determining a subscriber usage metric for a time period, comparing the subscriber usage metric to a new feature threshold, detecting a trigger condition including the subscriber usage metric exceeding the new feature threshold, generating a service change suggestion capable of eliminating the trigger condition having a new feature not subscribed to by the subscriber, and informing the subscriber of the service change suggestion via the wireless communications network.

19. (New) The system defined in claim 18 further comprising:

a Mobile Switching Center (MSC) connected to the one or more processing nodes for informing the subscriber of the service change suggestion via the wireless communications network.

20. (New) The system defined in claim 19 wherein the MSC informs

the subscriber of the service change suggestion via a Short Message Service message.

21. (New) The system defined in claim 19 further comprising:
a voicemail system in the wireless network connected to the MSC for informing the subscriber of the service change suggestion.